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Note: The below agenda is current as of April 21, 2018. Updates to the agenda after this date may not make it to this web page. For the most accurate agenda check out the conference app where you can also see the room numbers. Our 4-day agenda is packed with content – inspiring keynotes, in-depth Master Classes and sessions covering everything from standards updates to real-world deployments and best-practices. Presenting voice of customer voc powerpoint slide show. This is a voice of customer voc powerpoint slide show. This is a three stage process. The stages in this process are verbatim, need, requirement, timeliness, accuracy, complaints, price. Aug 7, 2013 VIP Quality Software today announced the general availability of CentriQS 2.0 version. With new reporting solution users can access and integrate information from all departments or business functions to present data in visually compelling formats without any additional software tools.