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Conflict Resolution In Business, Families, And The Legal System, Second Edition
Origins and Growth of the Dispute Settlement Movement-- Techniques for Settling Disputes-- Settling Disputes in Families-- Settling Business Disputes-- Settling Consumer and Employment Disputes-- Settling Disputes in Communities-- Settling Public Disputes-- ADR and the Legal System.
Settling Disputes: Conflict Resolution In Business, Families, And The Legal System
Within the past few years, innovative methods have been developed not only to settle disputes out of court but also to supplement or replace the means by which legislatures, businesses, communities, therapists, and schools handle conflicts that once could be resolved only by litigation or force. It has tremendous implications for the professional lives of Americans, for their private lives—as parents, spouses, neighbors, and consumers—and for their role as citizens. The first edition of Settling Disputes was awarded the 1990 Center for Public Resources Book Prize.