

# **Download Raving Fans A Revolutionary Approach To Customer Service Kenneth H Blanchard**

Told in the parable style of *The One Minute Manager*, RAVING FANS uses a brilliantly simple and charming story to teach listeners how to define vision, learn what a customer really wants, institute effective systems, and make Raving Fan Service a constant feature--not just another program of the month. Revolutionary Approach to Customer Service (The One Minute Manager) von Kenneth Blanchard Taschenbuch EUR 10,19 Nur noch 13 auf Lager (mehr ist unterwegs). Versandt und verkauft von Amazon. My boss at Chick-Fil-A mentioned that the company uses the "Raving Fan" approach to customer service. Curious, I Googled the term when I got home and found this book. Curious, I Googled the term when I got home and found this book. Editions for Raving Fans: A Revolutionary Approach to Customer Service: 0688123163 (Hardcover published in 1993), 0006530699 (Paperback published in 2012...