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01. Diagnose Security Issues. Despite all the security-related headlines in the news over the past few years, 94% of companies have experienced data breaches due to being stuck in reactive mode for operations. The Info-Tech Story. Founded by Joel McLean, Info-Tech Research Group opened its doors in 1997 with a small group of employees. Today, with more than 500 employees and a membership of over 30,000 clients worldwide, Info-Tech is North America's fastest growing full-service IT analyst firm. UCA International Users Group is a not-for-profit corporation focused on assisting users and vendors in the deployment of standards for real-time applications for several industries with related requirements.